

REFRIGERATION/FREEZER TRAILERS TERMS & CONDITIONS OF HIRE

The rates of hire, delivery and collection will be specified in writing in the form of a quotation. Verbal estimates may be given as a guide only and may be varied in writing at a later date.

Perspectiva M&E Consultancy Ltd reserve the right to remove the cold trailer from hire if the customer fails to meet the payment terms specified in the quotation.

The period of hire commences on the day that the cold trailer leaves our site and continues until the unit is off hire: both days being included in the period of hire.

Suitable vehicle access to the final trailer position is required and the trailer must be sited on a flat and level hard standing, provided by the customer. If the trailer is to be situated in a building or marquee, then adequate ventilation must be available to maintain an ambient temperature of no more than 22 degrees centigrade.

The cold trailer must only be used for its intended purpose which is deemed to be for the storage of food and/or drink.

The mains power socket must not be more than 12 metres from the unit using a 13amp cable or 25 metres from the unit using a 16amp cable. Failure to observe this condition may result in damage to the unit which will be charged to the hirer.

Our cold trailers are cleaned and checked prior to the date of hire. The hirer must monitor the temperature on a regular basis and any significant change should be notified to Perspectiva immediately.

In the unlikely event of a breakdown Perspectiva aim to respond within 4 hours, it is the hirers' responsibility to provide suitable other cold/freezer storage for the trailer contents and Perspectiva accept no responsibility for loss or damage of goods stored within the trailer. In the event that Perspectiva attend for a breakdown and there is nothing wrong with the cold trailer or the fault is due to misuse and/or damage then our full call out charges apply (see below).

The hirer must not attempt to repair the unit without prior permission from Perspectiva.

Call out Charges:

Normal working Hours charge £50.00
 Hourly rate charged inc travel time £45.00
 Mileage Rate £0.65 pence per mile

Out of Hours charge £100.00
 Hourly rate charged inc travel time £90.00
 Mileage Rate £0.65 pence per mile

The person hiring (hirer) the cold trailer is responsible for all damage and/or theft to/of the cold trailer while on hire, the hirer is responsible for 100% of all repair and/or replacement costs and should consider taking out appropriate insurance. We do not accept any liability for loss of contents under any circumstances therefore the hirer must ensure that the contents are insured.

The hirer must ensure that there is adequate ventilation around contents to ensure that the temperature is evenly maintained. Contents to be stored must be food safe and free from contamination. The unit is designed as a holding room, therefore contents entering the chiller must be between +5°C to +10°C and contents entering the freezer at -15°C to -18°C. It is the hirer's responsibility to ensure that all temperature criteria are adhered to.

At the time of hire it will be determined whether the cold trailer will be used as a fridge or a freezer, once confirmed this cannot be changed without 48 hours' notice prior to hire period.

The door must only be opened to allow access and the strip curtains be allowed to hang over the entrance to the trailer. Leaving the doors open for long period will cause large fluctuations in temperature and this in turn will cause the fridge to ice up and malfunction. Any refrigeration malfunction/damage/breakdown/misuse must be notified to Perspectiva immediately and we will arrange for an engineer to assess/repair the problem as soon as possible.

The trailer must not be towed or moved without any prior consent. All trailers are fitted with anti-theft devices at the time of delivery. Any loss or damage of these items will be charged for.

Keys @ £10.00, Padlocks @ £10.00, Wheel Clamps @ £100.00, Hitch locks @£100.00, power cable @ £50.00.

Under no circumstances is the hirer allowed to:

- Tow or move the trailer from initial agreed location
- Alter or modify the unit and its associated equipment.
- Remove/tamper with the trailer refrigeration and its associated equipment.
- Deny access to Perspectiva to the cold trailer.
- Sub-let, re-hire or sell the cold trailer or its associated equipment.
- During the hire period no set point alteration is allowed, this will/may cause damage to the refrigeration system and the stored product. If this occurs, then any resulting damage will be charged.

Customer must:

- Maintain the refrigeration trailer and its associated equipment in the condition in which it was delivered.
- Maintain regular cleaning rotas as per environmental health regulations.

If the unit is returned in a dirty condition, then a £250.00 cleaning charge will be made.

Perspectiva reserve the right to charge 5 % over bank base rate on all overdue accounts. The hirer is responsible for all accidental damage and will cover all consequential losses as a result. The hirer shall also fully and completely indemnify in respect of all claims for any reason whatsoever for injuries to persons or property caused by, or in conjunction with, or arising from the refrigeration and/or associated equipment and in respect of all costs and charges in connection herewith.

Whilst every effort is made to provide the customer with refrigeration equipment as quoted on the day and time requested, Perspectiva cannot be held responsible for delays due to incidents beyond our control i.e. Non-payment of accounts, serious traffic delays, breakdown of delivery vehicle, inclement weather or acts of God.

PAYMENT TERMS:**NON REFUNDABLE DEPOSIT AT TIME OF BOOKING****PAYMENT IN FULL 7 DAYS PRIOR TO THE COMMENCEMENT OF RENTAL PERIOD.****Cancellation charges:**

If the balance is not paid 7 days prior to the rental period we will assume that you no longer wish to hire the trailer and cancel the booking, no refund of any deposit will be due.

In the unfortunate event that you require to cancel or postpone the trailer hire and this is after the balance has been paid/7 days' notice period then the full payment is non-refundable.

Check list, this check list needs to be completed on delivery of the trailer

- ☐ Final trailer position confirmed
- ☐ Door must never be closed with someone in the room
- ☐ Demonstration of door lock
- ☐ Demonstration of internal release handle
- ☐ The internal release does not open the door if the outside lock has been activated
- ☐ Confirmation of set point
- ☐ General condition
- ☐ Photographs will be taken (5) of the trailer once sited.

NB: IT IS ABSOLUTELY VITAL THAT THESE REFRIGERATION TRAILERS ARE NOT RUN ON MORE THAN 12 METRES OF 13 AMP CABLE OR 25 METRES OF 16 AMP CABLE. IF THEY ARE THE RESULTING VOLTAGE DROP WILL CAUSE UNIT DAMAGE AND THE REPAIRS ARE CHARGEABLE TO THE HIRER.

PLEASE SIGN BELOW IF YOU ACCEPT OUR TERMS AND CONDITIONS:

Signed:

Print Name:

Date:

On behalf of (company):

Full Address:

Telephone:

On behalf of Perspectiva

Signed:

Print Name: